

Hay Street – Elder to Thomas Street

Two-Way Conversion

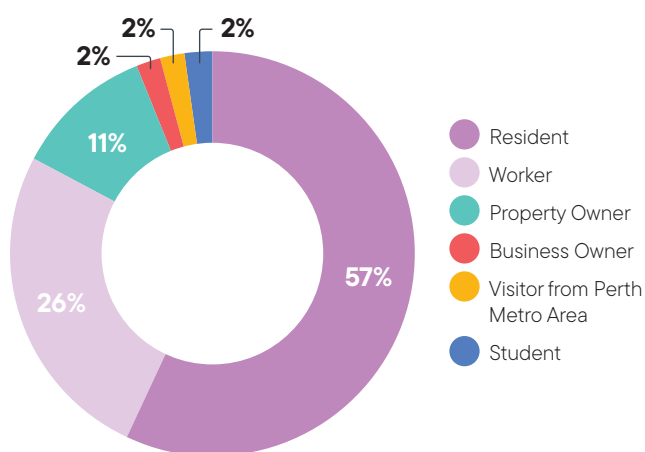
Engage Perth Summary | August 2025 survey results

From **4 July to 15 August 2025**, the draft concept design was shared on the City's online platform, Engage Perth, inviting community feedback. To notify local residents and businesses, approximately **575** letter drops and **1,236** mailouts were distributed.

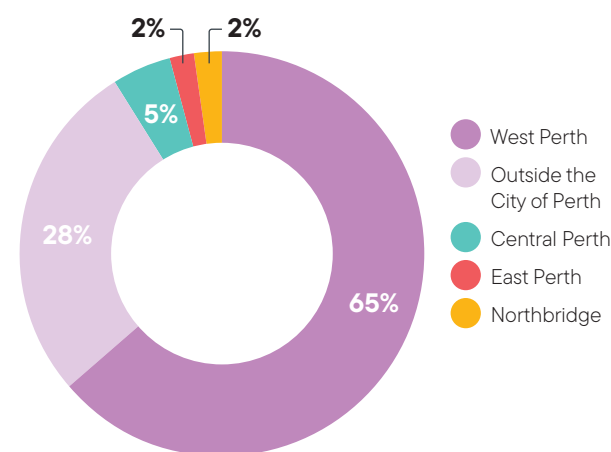
During the consultation period, the engagement page received **182** visits, with **127** people completing the survey; of these, **25** chose not to provide written feedback.

Feedback was also provided by key stakeholders, including State Government transport agencies. All input received will help shape the final concept plan.

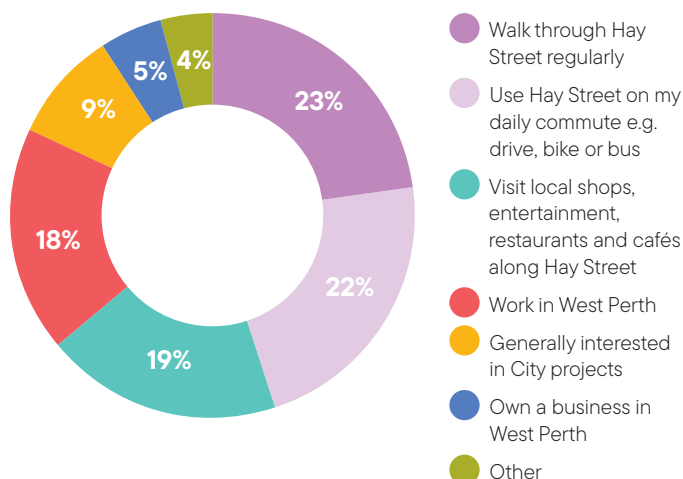
MAIN CONNECTION WITH THE CITY



WHERE RESPONDENTS LIVE



KEY INTERESTS IN TAKING THE SURVEY



WHAT WE HEARD



Access

Community feedback was mixed. Some said two-way traffic would provide more direct routes, reduce detours, and improve access for residents and businesses. Others raised traffic concerns, including congestion, intersection choke points and poor access to properties. These particular concerns appear to have arisen due to a lack of clarity about the project's scope and limited communication of the benefits associated with the two-way conversion.

This is desperately needed. Getting to anything along Hay Street is really difficult and a waste of travel time.

WORKER – West Perth

Bring it on!
Fully support two-way streets.

PROPERTY OWNER – West Perth

Changing to two way is a bad idea. Adding more congestion will make things worse.

RESIDENT – West Perth

Congestion and noise would skyrocket and will disrupt residents even more.

RESIDENT – West Perth



Street amenity

Other feedback highlighted that the project presents an opportunity to strengthen West Perth by attracting more customers to local businesses. Respondents also expressed aspirations for enhanced amenity, including improved safety, more urban greenery, better lighting and CCTV.

Support the project and I also hope the Town Centre Refresh, Tree Planting and Lighting Upgrades also get completed.

WORKER – West Perth

Safety, improved lighting on Colin Street would be a good start. With high density living, CoP should be providing greater amenities similar to East Perth!

RESIDENT – West Perth

The money would be much better spent on improving the lighting, increasing the CCTV coverage and other safety measures.

RESIDENT – West Perth

I've long since thought that West Perth was a gem waiting to be uncovered and it looks like this could be it!

RESIDENT – West Perth

ADDITIONAL STAKEHOLDER ENGAGEMENT

We invited various government agencies and organisations to share their thoughts on the draft concept. The responses were supportive and are summarised below:

Department of Transport (DoT):

- Strong support for the conversion of Hay Street to a two-way street.
- Support for improving overall pedestrian amenity.
- Recognises that the project site is constrained and acknowledges the difficulty in providing dedicated cycling facilities along the length of the corridor.
- Recommend other options for creating a safer street by reducing speed limit to 30kmph, Local Area Traffic Management treatments and additional bike stencil surface markings.

Parliament House:

- Raised concerns about the new right-turn options at the Hay Street/Harvest Terrace intersection, fearing increased congestion and negative impacts on pedestrian safety.
- Suggested alternative options including restricting or removing right turns, introducing one-way traffic on part of Harvest Terrace, or closing Harvest Terrace connection to Hay Street altogether.

Main Roads Western Australia (MRWA):

- Supportive for the two-way conversion of Hay Street and assists in securing traffic signal modification approvals.
- Expressed support for the two-way conversion of the bridge section over the Mitchell Freeway, which is under Main Roads' ownership.

Public Transport Authority (PTA):

- Supportive of the proposal enabling CAT buses to operate in both directions along Hay Street, with flexibility for future route extensions.
- Discussions with PTA is progressing to fund the construction of the new bus stops and shelters.