



E-Scooter Shared Scheme (ESS) Consultation Summary

ENGAGE PERTH SUMMARY | JANUARY 2025 SURVEY RESULTS

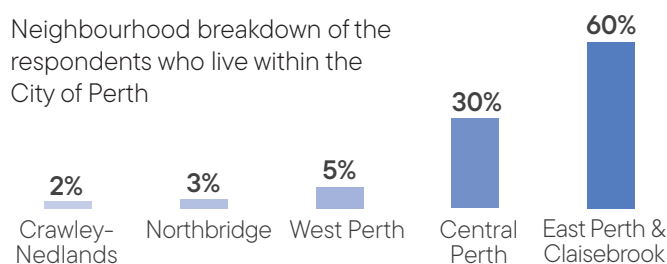
An online survey was launched on **6 January 2025** via the City's online platform, Engage Perth until **3 February 2025**, to capture community feedback on the ESS trial and inform the future direction of the scheme. An intercept survey was conducted at Matagarup Bridge on 7 January 2025 during a major Stadium event to gather public insights from those who had used the City's ESS to get there.

A total number of **712** survey responses were received, with 1440 visits on the Engage Perth platform.

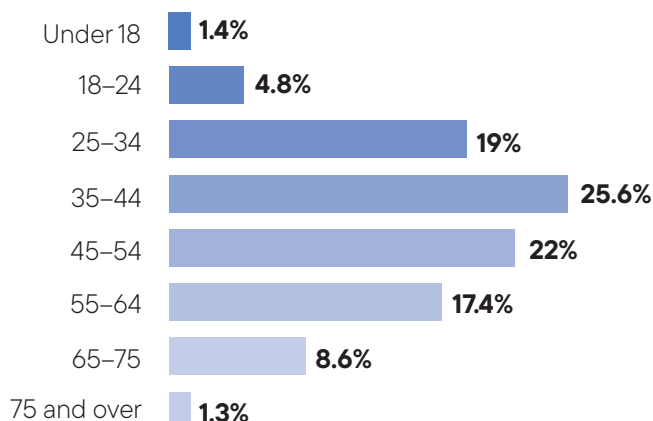
WHERE DO PEOPLE LIVE

Locality	Number	% of Total
Within City of Perth	363	51%
Wider metro region	322	45%
Regional WA	18	3%
Interstate	9	1%

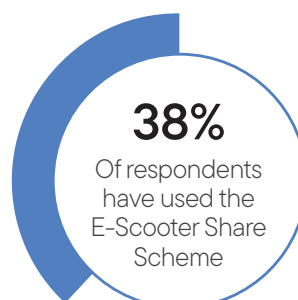
Neighbourhood breakdown of the respondents who live within the City of Perth



AGE BREAKDOWN



HOW MANY HAVE USED THE E-SCOOTER SHARE SCHEME



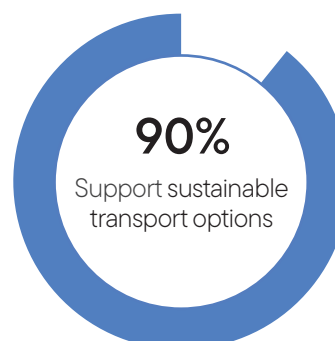
Of the respondents who **have** used the City's E-Scooter Share Scheme, **60%** were supportive



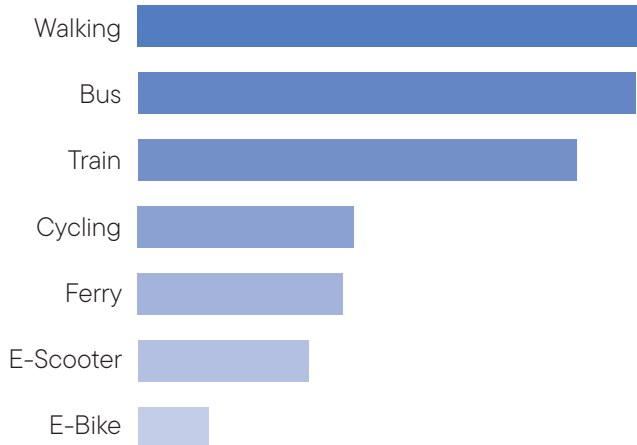
Of those who have **not** used the City's E-Scooter Share Scheme, **70%** have concerns.

SUPPORT FOR SUSTAINABLE TRANSPORT

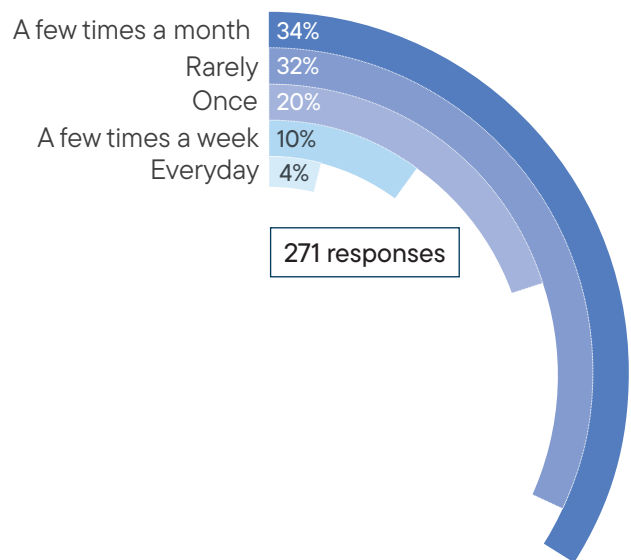
90% of respondents support the City's commitment to providing **more** sustainable transport options in the City.



WHAT SUSTAINABLE TRANSPORT ARE PEOPLE USING IN THE CITY



HOW OFTEN DO PEOPLE USE THE E-SCOOTER SHARE SCHEME



KEY THEMES FROM THE FEEDBACK



Safety concerns including speed



More parking locations needed throughout the city



Poor rider behaviour and lack of policing



Expensive to hire



Untidy and can obstruct footpaths



Convenient option to get around the city

OTHER FEEDBACK

It's great to see so many people & tourists out using these, the City feels more alive!

The scooters visually pollute the cityscape.

Fun and fast way to explore.

...need to be better policed.

Safety is a huge factor. Many times I see people not wear helmets, two people riding one e-scooter, hurtling through busy thoroughfares and riding down the wrong side of the road.

Great for businesses as I can access more areas.

Users are often not giving way to or not having awareness of pedestrians around them.

Enforcement of regulations need to be strict if e-scooter riding is to be a viable and safe alternative.

Improve the parking stations for e-scooters as they are often scattered on the footpath, in the way of people, and not tidy.

I would use more often if they weren't so expensive.